

FORM PTO-1449

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
AAA-003SERIAL NO.
09/990,402INFORMATION DISCLOSURE
STATEMENT BY APPLICANTAPPLICANT
William K. Slate II et al.CONFIRMATION
NO. 3669FILING DATE
November 21, 2001GROUP
2161

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
/EA/	6,330,551	12/11/01	Burchetta et al.			
↓	5,895,450	04/20/99	Sloo			
↓	5,668,953	09/16/97	Sloo			
↓	5,495,412	02/27/96	Thiessen			

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FEB 05 2002

Technology Center 2100

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
/EA/	WO 00/68865	11/16/00	PCT	G06F	19/00		

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AUG 18 2003

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER INITIAL	
/EA/	V.W. Mitchell, "Handling Consumer Complaint Information: Why and How?," Logistics Information Management, Vol. 6, No. 3, 1993, pp. 20-26.
/EA/	"Get it Straight From the Consumer," Success, Vol. 40, No. 8, October 1993, p. 41.

EXAMINER

/Evans Augustin/

DATE CONSIDERED

10/31/2007

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not conformance and not considered. Include copy of this form with next communication to applicant.